

Financial Alliance

Our Philosophy

Our goal in discussing financial arrangements with you is straightforward:

“To create an understanding and partnership in the settlement of your account.”

It is important to us that the quality of our business services match the quality of our dentistry. We want the handling of your account, from the beginning through final payments, to be perceived as an extension of the dental care that we provide to you and to your family.

Patient's Role

As with any partnership, both parties have a role to play. Our role is to provide you with quality service. In turn, your role is to pay for your treatment in a timely manner. Our staff will work with you to determine financial arrangements that make sense for both of us. With an agreement made, our joint follow-through will result in a win for everyone.

In developing a financial arrangement it is important to remember your dental future. Our experience has shown that when an account lingers, patients are more likely to defer their appointments for treatment. It is discouraging to add new charges to an account when trying to pay off old charges. With this in mind, we will concentrate our efforts on clearing your account in as short a time as is comfortable for both of us.

All patients must complete our Patient Registration/Information Forms before seeing the doctor.

WE ACCEPT CASH, CHECKS, MASTERCARD, VISA, DISCOVER, AND AMERICAN EXPRESS
FULL PAYMENT IS DUE AT TIME OF SERVICE UNLESS PREVIOUS SIGNED FINANCIAL
ARRANGEMENTS HAVE BEEN MADE WITH OUR FINANCIAL COORDINATOR.
WE OFFER ACCESS TO EXTENDED PAYMENT PLANS WITH CREDIT APPROVAL

Regarding Insurance

We may accept assignment of insurance benefits, however, the remaining balance is your responsibility whether your insurance company pays or not. Patient's responsibility given for treatment is only an estimate, not a guarantee that your insurance company will pay. We cannot bill your insurance company unless you give us your complete insurance information and an updated copy of your insurance card. Your insurance policy is a contract between you and your insurance company. We are not a party to that contract. We will file your claim as a courtesy to you, as well as, provide the insurance company with any additional information needed to ensure your maximum reimbursement.

Thank you for your understanding of our Financial Alliance. Please let us know if you have any questions or concerns.

Ask our financial coordinator about ways to save money or stretch your dollar on your dental treatment!

I have read the Financial Alliance. I understand, accept, and agree to this Financial Alliance.